

Effects of the COVID-19 Coronavirus on Our Supply Chain

Dear Valued Partner,

We wanted to update you regarding the effects of the COVID-19 coronavirus on our supply chain.

The mandatory quarantines and a general enterprise shutdown issued by the Chinese government caused some minor delays in production and lead times. As of this week, all of Honeywell's manufacturing sites and suppliers are back online and near normal production levels.

Delivery and lead time impacts will vary by order based on inventory levels and location of manufacturing for the specific products. If you have questions about any specific product or order, please contact your Honeywell customer service representative or your preferred Honeywell authorized distributor directly.

Despite the volatility, Honeywell's robust supply chain has a production plan that will deliver all open orders and currently forecasted demand by the end of March, resuming to normal lead times within the next two to four weeks.

Placing orders early will help Honeywell better optimize our production and provide priority to those customers placing firm orders. This is especially important if you have a business-critical rollout with deployment deadlines. While we are working to accelerate capacity, there is a backlog for demand and Honeywell uses a First In, First Out order allocation. Placing your order early with Honeywell or your preferred authorized distributor ensures we can support your customer requirements for Honeywell offerings.

We will continue to monitor the COVID-19 situation and will update you as necessary. Honeywell is committed to offering you best-in-class products and services to help you better serve your customers.

Sincerely,

Taylor Smith
Vice President of Marketing
Honeywell Productivity Products

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